Use case 1: Rate a branch

Description: Customer rates [OttawaEast@fakemail.com](mailto:OttawaEast@fakemail.com) 4 stars

Sequence of Actions:

|  |  |
| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
| Selects the “Rate A Branch” button | Brings up a list of branches |
| Long presses on OttawaEast@fakemail.com | Creates a dialogue box to allow a rating to be inputted |
| Presses on the 4th star | Fills in stars 1 to 4 |
| Presses the “Submit Branch Rating” button | Closes the dialogue box |

Use case 2:

Description:

Sequence of Actions:

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| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
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Use case 3:

Description:

Sequence of Actions:

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| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
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Use case 4:

Description:

Sequence of Actions:

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| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
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Use case 5:

Description:

Sequence of Actions:

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| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
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Use case 6:

Description:

Sequence of Actions:

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| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
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Use case 7:

Description:

Sequence of Actions:

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| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
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Use case 8:

Description:

Sequence of Actions:

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| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
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Use case 9:

Description:

Sequence of Actions:

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| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
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Use case 10:

Description:

Sequence of Actions:

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| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “customer@email.com” into email box, “password” into the password box and presses the “Login” button | Changes screen to the customer main menu |
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