Use case 1: Creating and editing services

Description: Admin creates a service called “Passport” with a price of $32.70. Form values needed are First Name, Last Name, Date of Birth and Nationality. Documents needed are a Proof of Address. The admin then edits the form values to include Address

Sequence of Actions:

|  |  |
| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “admin” into email box, “admin” into the password box and presses the “Login” button | Changes screen to the branch main menu |
| Selects the “To Service List” button | Changes screen to list of services |
| Presses the “Add new” button | Create Service dialogue box is displayed |
| Enters “Passport” in the “name of service” text box, 32.70 into the “price of service” text box, “First Name, Last Name, Date of Birth, Nationality” into the “information needed on form” text box, and “Proof of Address” in the “Documents required text box”. | Adds Passport into the list of services. Hides the dialogue box. |
| Long presses on the Passport service | Edit Service dialogue box is displayed |
| Enters “Passport” in the “name of service” text box, 32.70 into the “price of service” text box, “First Name, Last Name, Date of Birth, Nationality, Address” into the “information needed on form” text box, and “Proof of Address” in the “Documents required text box”. | Updates the Passport service. Hides the dialogue box. |

Use case 2: Deleting a branch and customer

Description: Admin deletes the accounts for branch [OttawaEast@email.com](mailto:OttawaEast@email.com) and customer myNewEmail@email.com

Sequence of Actions:

|  |  |
| --- | --- |
| **Admin** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters “admin” into email box, “admin” into the password box and presses the “Login” button | Changes screen to the branch main menu |
| Selects the “To Branch List” button | Changes screen to list of branches |
| Long presses on [OttawaEast@email.com](mailto:OttawaEast@email.com) | Delete dialog box is displayed |
| Presses the “Delete” button | Removes [OttawaEast@email.com](mailto:OttawaEast@email.com) from the database and from the list |
| Presses the “Return to menu” text | Changes screen to the branch main menu |
| Selects the “To Customer List” button | Changes screen to list of customers |
| Long presses on myNewEmail@email.com | Delete dialog box is displayed |
| Presses the “Delete” button | Removes myNewEmail@email.com from the database and from the list |

Use case 3: Creating a new employee account

Description: User creates a new account using the [employee@gmail.com](mailto:employee@gmail.com) as the email, “Dave” as the first name, “Jones” as the last name, and “password” as the password

Sequence of Actions:

|  |  |
| --- | --- |
| **New User** | **System** |
| Types [employee@gmail.com](mailto:employee@email.com) into the email text box |  |
| Types “Dave” into the first name text box |  |
| Types “Jones” into the last name text box |  |
| Types “password” into the password text box |  |
| Presses on the “Employee” radio button and the “Sign Up” button | Verifies the fields, then displays the branch main menu screen. |

Use case 4: Unselecting the Driver’s License as a service offered and selecting Health Card as a service offered

Description: User [employee@gmail.com](mailto:employee@email.com) login to their branch account, goes to services offered and unselects Driver’s License while selecting Health Card.

Sequence of Actions:

|  |  |
| --- | --- |
| **Branch User** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters [employee@gmail.com](mailto:employee@email.com) into email box, “password” into the password box and presses the “Login” button | Changes screen to the branch main menu |
| Selects the “Services Offered” button | Changes screen to display all services. Services that [employee@gmail.com](mailto:employee@email.com) offers have their checkbox filled in. |
| Presses the Drivers License checkbox to deselect it, the Health Card checkbox to select it, then the “Save Changes” |  |

Use case 5: Changing Phone number and address

Description: User [employee@gmail.com](mailto:employee@email.com) login to their branch account, goes to Update Branch Information, then changes the phone number to 6132224444, then changes the address to “43 Block Road”

Sequence of Actions:

|  |  |
| --- | --- |
| **Branch User** | **System** |
| Selects the “Already a User? Login here” button | Changes screen to login screen |
| Enters [employee@gmail.com](mailto:employee@email.com) into email box, “password” into the password box and presses the “Login” button | Changes screen to the branch main menu |
| Selects the “Update Branch Information” button | Creates a dialog box with spaces to enter a phone number and an address, along with a save button |
| Enters it 6132224444 in the phone section, then enters “43 Block Road” in the address section, then presses the “Save” button | Dialog box disappears |